

## "The unreliable web" @ http://www.youtube.com/ESL4free

Focus on <sup>1</sup> websites 460 sites/13 countries - can the info. be ? Much is wrong & incomplete.

| % sites     | no info / unclear about - |
|-------------|---------------------------|
| <b>—</b> 50 | 3 doctors                 |
| > 50        | advice-givers             |
| 60          | commercial interests      |
| 62          | claims made               |
| 26          | 4                         |
| <b>—</b> 33 | address/telephone         |
| <b>-66</b>  | how up-to-date            |
| 59          | sources for 5             |
| 39          | privacy policy            |

Issue of credibility: Only 1 in 4 check source/date; many online users web info.



## DIFFICULT WORDS AND EXPRESSIONS IN THE LISTENING

*Alas*: unfortunately; sadly.

Assume: believe to be true; presume.

Caveat: warning; caution.

Consumers: customers; buyers. Credentials: qualifications.

**Credibility**: ability to be trusted; trustworthiness;

reliability.

Damning: uncomplimentary; negative.

Delved into: looked into; researched; probed.

Disturbing: worrying, upsetting.

**Doom and gloom:** the view that the situation is

terrible.

*Ill founded*: proven to be incorrect; a wrong prediction of future events.

information-wise: have a good knowledge of

information.

Misleading: deceptive; confusing.

Proffered the advice: offered help or advice.

**Self-diagnosis:** examine oneself to see what a problem

is.

Substitute: alternate; replacement.

Web-savvy: has a good understanding of the internet.